SMART

Workforce Management & HR Solutions

Our History

3500+ Customers   **300,000+ Employees**   **28 Years' Experience**   **5 Countries**   **30+ Partners**   **10+ Clocks**
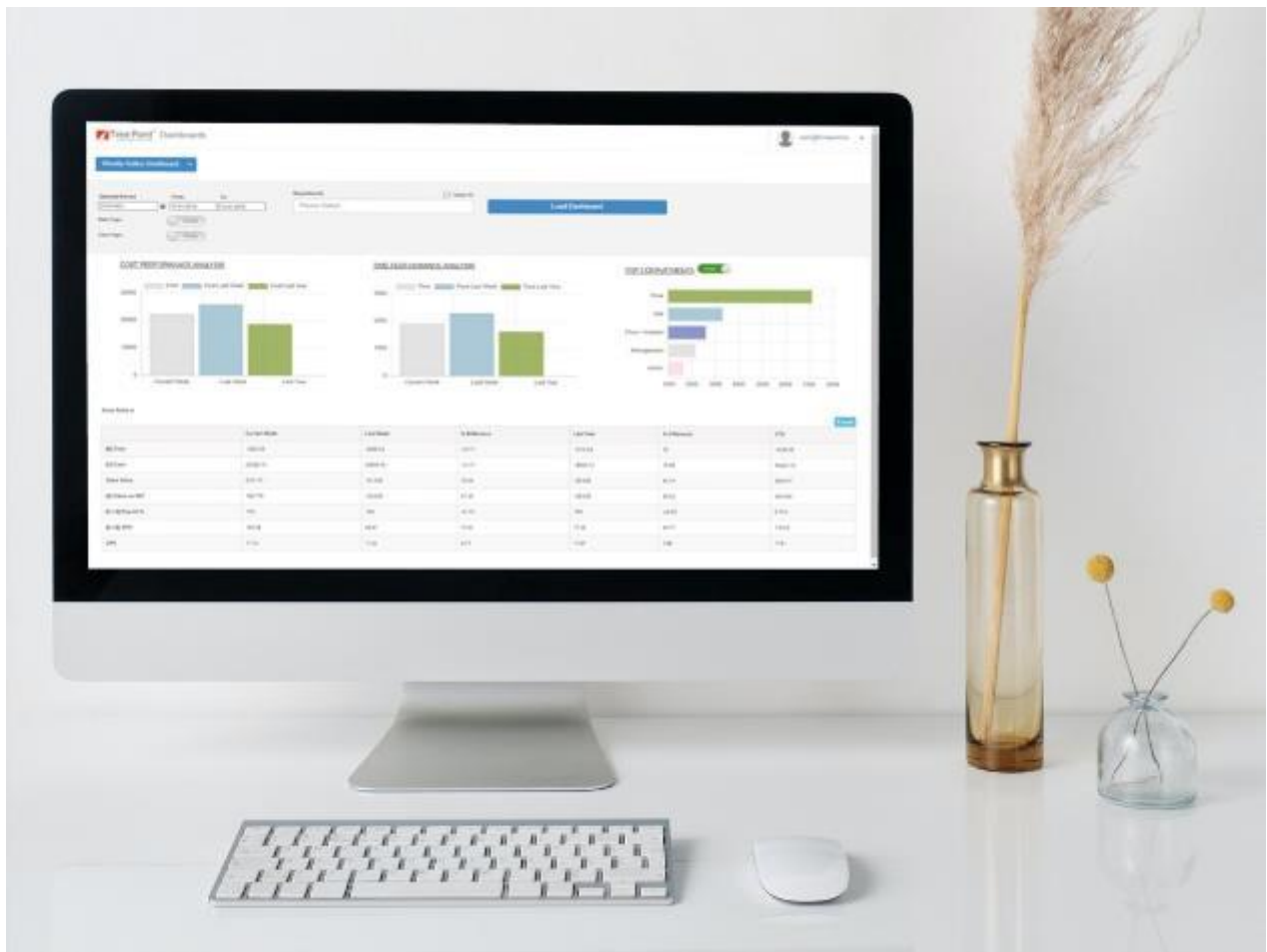
Our purpose is to inspire change that elevates how a business manages its workforce, creating new efficiencies and processes that benefits every department and staff member.

We are Time Point, founded in 1996 and providing our workforce management & HR solutions to businesses working across every industry sector.

Our accumulated wealth of experience has been built over 28 years, successfully onboarding over 3,500 customers. We start with the basics - understanding a business's challenges and delivering the solutions that will meet the needs of their business today and in the future.

We are passionate that each of our customers get a real return on their investment, by streamlining and automating processes, reducing admin time & costs, providing the entire business with the tools they need, on one platform.

Creating a partnership ensures we are meeting our customers' needs today and going forward as they strive to create further efficiencies in how they manage their workforce.

Time Point Cloud
for the way you work today

An intuitive, easy to use workforce management & HR solution connecting an entire business on one platform. Inspiring change that empowers new, faster processes and procedures across an organisation.

Powerful, insightful data analytics, view anywhere, at any time, on any device. Giving key managers real-time reporting tools, dashboards and workflow alerts on productivity, performance and compliance.

Time Point Cloud is one system, one platform, instantly updating every change on every aspect of a workforce's performance. We empower people with tools that maximises productivity.

Our unique approach is to first audit how a business works and understand the challenges it is experiencing, and the changes required. We deliver results-driven solutions that ensure targets and goals are met.

SMART
Workforce Management &
HR Solutions

Time Point Cloud's workforce module offers staff scheduling, attendance tracking, absence management, payroll processing and lots more.

Our HR manager module covers online document management, onboarding via paperless, digital acceptance sign off, an e-Dairy scheduling HR tasks, staff messaging, holding every staff member's history.

We provide managers and departments with the tools, workflows, critical real-time alerts, data analytics, reports and dashboard views they require.

Use one system, one platform that will connect every staff member across the entire business from anywhere and at any time from any device.

Retail

Logistics

Construction

Hospitality

Manufacturing

Hotels

Services

Remote Working

Healthcare

Leisure

ROSTERING & SCHEDULING

Building rosters is fast and easy. Load previous weeks or shift cycles. Type or drag & drop, daily or weekly shifts.

View all staff coverage times, hours, costs, budgets and deviation from budgets, holidays, absences, visa expiries, compliance breaches and add comments.

TIME & ATTENDANCE

Record all the start and end times for each staff member's shifts and breaks.

Accurately interpret, apply, and process all the working rules of the business to calculate the finished timesheet pay categories ready to link to payroll.

ABSENCE MANAGER

Track and calculate every staff member's absence in accordance with company policy and all statutory requirements.

Create paid and unpaid absence reason codes for scheduled and unplanned time off that meets policies and staff contracts.

HOLIDAY BALANCES

Time Point Cloud is one system tracking and updating every staff member's annual leave, lieu, and public holiday entitlements.

Accuracy from the beginning, applying your working rules, any carry forward values, and adjustments.

PAYROLL INTEGRATION

Paperless, multi-user, cloud-based access for managers to fix their own teams' exceptions and approve timesheets, for seamless integration to payroll.

Works the way you work. Send weekly, biweekly, monthly or period timesheets to multiple payrolls.

EMPLOYEE SELF-SERVICE APP

Employees can view their shifts & rosters, holiday & lieu balances, request time off co-ordinating holidays with colleagues, clock for shifts, view documents, receive messages and digitally accept onboarding material.

Managers and Departments can send push notifications and receive updates from staff members at any time and from anywhere.
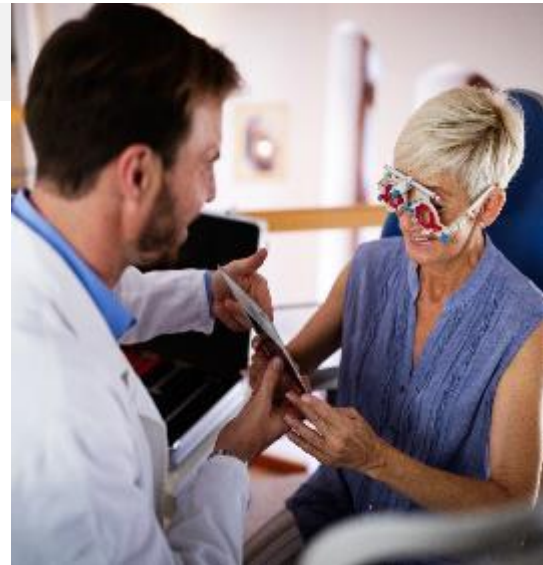

LIEU BANKING

Automatically calculate each staff member's lieu entitlements based on your working rules and each staff member's contract.

Record attendance, calculate lieu time entitlement, reduce lieu balance against lieu hours or days off, allow adjustments, and track lieu balance.

FLEXITIME

One platform recording and updating every staff member's flexi-attendance, lieu accrual, deduction via lieu days off, lieu adjustments and current balance.

Manage all staff members' core hours, entry and exit times, lunch bands, and flexi-leave.

DEPARTMENT & JOB TRACKING

Fast and easy to use, allocate hours across one or more departments, jobs or locations.
By rostering, updating timesheets after the event, employees clock onto jobs via their phone or wall mounted clocks, or they record timesheets also via phone.

Apply multiple hourly pay rates in accordance with the department, job or role worked by each staff member.

HR MANAGER

Cover every staff member's entire lifecycle from hire to retire all in one place.

Automate, manage and schedule manual processes; go paperless, and connect with all your staff.
Apply policies, processes, and procedures while recording every staff member's performance.

ONBOARDING

Contracts and training / onboarding material can be sent and reviewed with paperless, digital acceptance sign off.

Categorise and issue onboarding material for different roles and functions. Track and manage when sent, downloaded and when digitally accepted, sending reminders where necessary.

STAFF MESSAGING

Time Point Cloud's messaging service connects everyone across the business from staff members to managers in real-time.

Simply select and send specific messages to selected groups or individual staff members. Include attachments or weblinks and track digital acceptance sign off.

HR CUSTOMISED

A powerful module that allows HR departments to create user-defined fields they are familiar with, in their organisation.

Unlimited customised HR data categories, named to your specifications with checkboxes, data fields and comments.

HR e-DIARY

Plan, track, monitor and manage all upcoming HR events for employees, ensuring key deadlines are met.

Graphical calendar displays upcoming events in daily, weekly or monthly format.

Automate workflows; probation reviews, training, appraisals, work permit expiry, disciplinary, certification renewal and more.

DOCUMENT MANAGEMENT

Go paperless, automate manual processes and reduce back-office administration time across the business.

All covered on one platform online, recording and storing every staff member's entire workforce management & HR document history from the date hired.

GDPR COMPLIANCE

The Time Point Cloud GDPR module has a set of tools that automate workflows, assist in compliance and free up valuable management time.

Automate data retention, document management, set expiry dates and purge documents. Full audit trail on all system user access and any edits to staff's HR data. Compile and send data subject requests made by any staff.

ALERTS & WORKFLOWS

Time Point Cloud's business performance alerts module connects managers to issues that will disrupt the business, empowering them to act in real time.

Simply set up what triggers an alert to address an issue, who gets it, what alert they receive and how it is sent to them e.g. push notifications to their phone, via email or calendar updates.

REMOTE WORKING

Connect everyone to the organisation from anywhere at any time on one platform. Provide flexibility for each staff member to work from your office, from home, or remotely.

A set of powerful tools assisting managers with staff attendance, holidays, absence and history with built-in alerts and e-Diary reminders.

Business performance data analytics

Time Point Cloud is one complete workforce management & HR system continuously processing and updating key data and connecting everyone across a business.

Generating real-time data workflows, alerts, dashboards and reports that key managers and entire departments can view anywhere at any time on any smart device.

Constantly comparing and generating key data on how a business' workforce is actually performing against its budgeted hours and costs by department, location or group wide.

Import external data like sales revenue, transactions, items sold, occupancy, covers and more to generate KPI's against labour hours and costs, costs as % of sales, cost per cover or room sold etc.

Enforcing HR processes and procedures, highlighting any policy deviations and generating workflows and alerts to key managers ensuring staff compliance.

Absence Tracking

Holiday Balances

Revenue Forecasts

Labour Cost Analysis

Attendance

HR Compliance

Alerts & Workflows

Document Management

Onboarding

Smart insightful decision making for the way you work today

Making decisions faster and easier for key managers and departments through powerful dashboards, reports, workflows and alerts.

Inspiring change in how a business can use its workforce forecast, budget and actual performance data with real time views.

Further increasing efficiencies and productivity, automate manual processes and workflows while reducing staff administration times.

Powerful, customised dashboards and reports, for the way you view your data, with options to view, print and export to excel, if required.

Role-based security; define what data users can access with built-in user audit tracking, recording file access, edits and updates.

GDPR compliance; set expiry dates for how long any key data can be held before it is automatically purged from the entire system.

Sends managers, alerts & reminders

Powerful reports, dashboards & KPIs

In-depth workforce management analysis

Intuitive HR staff workflows & planning

Analysis by department, location, group-wide

Role-based system views & security access

Services

Creating a partnership delivering today and in the future.

CONSULTANCY

We assign an experienced project manager to each new customer who follows proven processes and procedures, that ensure every customer is successfully onboarded. First and foremost, we do an in-depth audit of a business's current working rules, agreements, processes and procedures while also establishing the changes and challenges a business wishes to address and resolve.

We document and present those findings which reflects a clear understanding of how a business is currently working and what it wants to achieve.
We meet with your project team and agree the system build, the number of system users and training sessions and schedule the go-live date.

We provide workforce management and HR solutions that meet the needs of how a business works.

CUSTOMER SUPPORT

We provide professional customer support to over 3,500 customers to ensure that their Time Point solution is running at its optimal level.

Our customer support team is passionate about ensuring that each customer query is responded to and resolved promptly. If you choose to become one of our valued customers, you will be assigned a member from our experienced team that has in-depth knowledge on our Time Point system. This team member will be available to you to address and resolve any software, network, or hardware issues you might have.

Our promise is to provide your business with a solution that meets your exact needs and is professionally supported every day.

Expertise

Backed by 28 years' experience.

PROJECT MANAGEMENT

Having installed our software for over 3,500 customers, we know how to deliver a project on budget and on time.

Each new system installation is assigned a dedicated Project Manager who will work closely with you and your team to provide a custom installation plan for your approval, before the project begins. This ensures that your unique requirements are understood, and an installation plan is agreed upon.

System engineers and trainers are also assigned and report directly to your assigned Project Manager.

We provide workforce management systems that meet your exact needs today and for the future. As you grow, we work with you - our promise is our solution.

TRAINING

Here at Time Point, we understand how critical training is to the success of any new installation. That's why we use proven training methods to build your user knowledge of our system. We provide a structured step-by-step process to ensure that every user is both comfortable and knowledgeable when using our system.

Your assigned Project Manager will establish how many employees require training, their skill level and availability. Based on this a training schedule and content will be created for your approval.

All our training sessions are tailored to your needs and directly relate to how each person will use the system, to ensure that by the end of the training everyone is fully proficient.

SMART Clocking Solutions

Mobile Clocking App

Clock for shifts, breaks and jobs using secure usernames and passwords. Staff can view rosters, make holiday and absence requests, receive push notifications and approvals.
The Time Point App can be downloaded to Android and iOS smartphones with GPS location tracking and geofencing.

Biometric Facial Clock

Fast and easy to use, contactless clocking that recognises and verifies each staff member's shift and break times in seconds.

Ultra slim, 5-inch LCD screen, IP65, waterproof, suitable for indoor or outdoor use, power over ethernet, optional temperature reader and SIM router.

Desktop Clocking

Enable staff members to securely log in from their workstations, remotely or in the workplace, for shift and break start and end times.

With optional IP address tracking, staff can view company messages, rosters, flexi balances and submit absence and holiday requests.

Biometric Finger Clock

Identification takes seconds; staff members clock in and out for their shifts and breaks with times and dates recorded in real time, with optional RFID card reader and pin code keypad.

Tablet Clocking App

Verification takes seconds; staff members simply enter their unique pin code, and the camera records their image and clock time for all shift and breaks.
Available on both Android and iOS tablets connected via WIFI or SIM, with options to select jobs or departments, download to existing tablets or supplied tablets with secure casing.

Prox Card & FOB Clocking

Contactless clocking takes less than a second. A beep and green or red light confirms acceptance or rejections in seconds, recording all shift and breaks start and end times.
Optional pin entry and works with all leading makes of prox cards and fobs.

Why work with Time Point?

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